

## INTEGRATED MANAGEMENT SYSTEM POLICY 10/10/2025

HEGELMANN TRANSPORTE UAB transports partial and full loads by different means of transport in Western and Eastern Europe and provides storage services.

Our goal is to become the best provider of freight transportation and storage services for our customers. Therefore, we carefully follow the changes in the cargo transportation market and adapt to them, adopting and offering our customers the most suitable logistic and storage solutions, as well as modernizing the transport fleet. The team is always ready to listen to the wishes of customers and offer the most suitable solution in a short time.

The management of the company, in order to ensure the quality, safety, management of professional risks and negative environmental impact of the cargo transportation and storage services, implemented an integrated management system (IMS) in accordance with ISO 9001, ISO 14001, ISO 45001, FSSC 22000 standards and GDP, SQAS, AEO regulations requirements.

## STRATEGIC TASKS, ACTIVITIES:

- Properly maintain and constantly improve quality, environmental protection, worker safety and health, medical products, food product transportation management systems, integrating them into the Company's business as one of the most important management elements and promoting the culture of these systems;
- To provide customers with cargo transportation and storage services that meet their needs;
- Improve the monitoring and management of all internal and external factors, improve the quality of services provided, expand their scope;
- To responsibly evaluate service providers, product suppliers, maintain close, mutually beneficial relations with them, control and monitor how suppliers, service providers, partners comply with the requirements set for them;
- Comply with all legal requirements applicable to the Company related to aspects of environmental protection, employee safety and health, safety, food, medical product safety and the obligations undertaken by the Company;
- To rationally use natural resources and energy, to reduce the generation of waste and to ensure their responsible management;
- Promote openness and dialogue with all interested parties, consider their requirements;
- Enlighten and train employees, systematically raise their qualifications, develop their and other persons working on behalf of the Company to be responsible for the quality of their work, the fulfillment of assumed requirements and the achievement of set goals in all areas in which the company carries out its activities;
- Ensure suitable and safe working conditions and social guarantees;
- Anticipate and allocate resources for the maintenance and continuous improvement of the integrated management system;
- Periodically assess the effectiveness of the integrated management system.

The policy of HEGELMANN TRANSPORTE UAB is available to the public and interested parties. All employees and persons working on behalf of the Company are familiarized with this policy and must follow its provisions in their activities. The policy is constantly reviewed to keep it relevant.